

INFORMATION REGARDING THE NEW ESTABLISHED SANITARY RULES

Due to COVID-19 risks, the hotel has put in place different sanitary rules.

At your arrival:

- Hydroalcoholic gel is at your disposal by reception.
- Reception is now equipped with a plexiglass protective screen.
- Every member of staff wears a mask. (We remind you that wearing a mask is mandatory in all common areas)
- The staff is trained with protective gestures and is cleaning their hands regularly during the day.
- Our luggage room is available, respecting the protective gestures.
- You can use your own personal pen when filling out required information at reception and in room.
- The key to your rooms is disinfected.
- The payment terminal is disinfected after each guest.

During your stay :

- Your room is cleaned following a specific disinfection protocol.
- The cleaning equipment is changed between each room, especially wipes.
- Common areas are vented as often as possible.
- We take a special care disinfecting front desk, doorknobs, elevator buttons and the furniture in common areas.
- A way of circulating has been established in order to respect social distancing in the best of our capacity.

At check-out:

- You will drop your key (and converters) in the reception box put in place so that it could then be disinfected by our staff.
- If you want your invoice, we will send it to you only by email.

After check-out :

- Your room will be blocked for 24h (depending on availabilities).
- Your room is entirely cleaned following a specific disinfection protocol.

For any more information regarding your stay, please contact us by phone at +33(0)1.43.43.11.65 or by email at « bookings@hotelmarseaubastille.com ».

